incedo

American Telecom Giant Optimizes Network Change Management with Incedo's Next-Gen Platform on AWS

Key Challenges

- Frustrating UI & complex data made managing networks difficult.

- Redundant processes across networks wasted time and resources.

- Manual workflows caused delays and unplanned outages.

Business Solution

- Incedo's platform offered an intuitive UI and automated workflows.

- It unified change management across networks and leveraged AI for faster processing.

- Real-time data and dedicated support improved troubleshooting and resolution.

Business Impact

80%
Automated Requests: Reduced manual work for network teams

30%
Less Downtime with Better Change management

35%
Cost Reduction with increased efficiency and automation

Request the Full Story   **Request a Demo**